

Tirolerhof

★★★★ ALPENHOTEL in Gerlos

Group bookings.

We are very well suited for, and happy to welcome groups.
Please contact our office and we will happily assist you with your booking.

We count every booking that involves 20 or more persons as a group booking. Special terms apply, please see them below.

Group payment terms.

For group bookings we require payment via bank transfer according to the following timetable:

90 days before arrival	40% of the total price.
14 days before arrival	70% of the total price.
7 days before arrival	100% of the total price.

Group cancellation terms.

Cancellations will be charged according to the following timetable:

Up to 90 days before arrival	Free cancellation
After 90 days before arrival	40% of the total price.
After 14 days before arrival	70% of the total price.
After 7 days before arrival	90% of the total price.
After arrival, or in case of a 'no-show'	100% of the total price.

* In the case of options booked with third parties through the hotel (i.e., rentals/lessons/activities), any cancellation costs by the third-party will be transferred to the booker.

COVID cancellations.

In case of a government mandated closure of hotels in Austria, or in case the Austrian government closes their borders to foreign travelers. We will offer to move your booking 52 weeks in the future, against the same terms and prices as your current booking.

Damages caused by members of the group.

The main booker or travel agency will be solely responsible for any and all damages to hotel property caused by any member of the travelling group. And will be liable for reimbursement of such damages.